

ICDR International Symposia In Advanced Case Management Issues

AGENDA DAY 1

- 9:00a.m.** **WELCOME & PARTICIPANT INTRODUCTIONS**
- Overview of Program (agenda, goals, objectives)
 - General Housekeeping (CE credit, etc.)
 - Participant Introductions
- 9:15 a.m.** **EXERCISE 1**
PREPARING FOR THE PREPARATORY CONFERENCE
- 10:00 a.m.** **BREAK**
- 10:15 a.m.** **EXERCISE 2**
MANAGING PREPARATORY CONFERENCE ISSUES
- Video presentation & discussion
- 12:00 p.m.** **EXERCISE 3**
MANAGING PROBLEMS BETWEEN THE PREPARATORY CONFERENCE & THE EVIDENTIARY HEARING
- Presentation & discussion of issues and problems

END OF DAY 1

AGENDA DAY 2

- 9:00 a.m.** **EXERCISE 4**
MANAGING EVIDENTIARY HEARING PROBLEMS
- Video presentation & discussion
- 10:15 a.m.** **BREAK**
- 10:30 a.m.** **EXERCISE 5 IFTA RULE AND CASE MANAGEMENT SPECIFICS**
- An overview the arbitration process and rule time-frames
- 11:30 a.m.** **EXERCISE 6**
MANAGING POST-HEARING, AWARD, AND POST-AWARD PROBLEMS
- Presentation & discussion of issues and problems
- 12:30 p.m.** **PROGRAM SUMMARY & EVALUATIONS**
- 1:00 p.m.** **ADJOURN**